



Star Refrigeration Ltd Aberdeen Branch

We are in business to secure a better future by using the best people, systems and technology to deliver quality temperature solutions.

24/7

11



Your Local Branch for All Your Refrigeration Needs

Star Refrigeration - Aberdeen branch has been established in the North East of Scotland for 43 years.

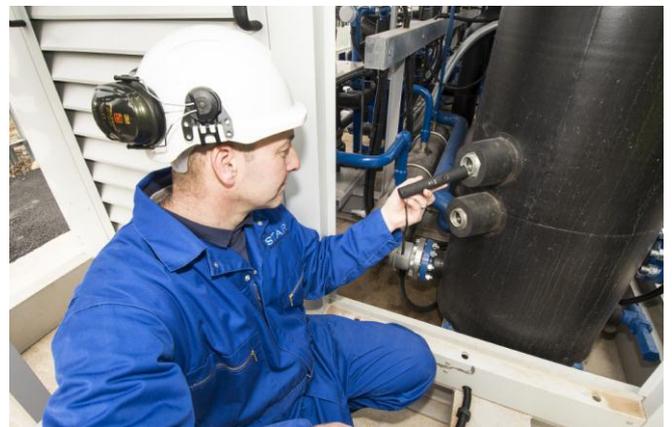
Star Refrigeration is the largest independent industrial refrigeration engineering company in the UK, established in Glasgow in 1970. With over 250 employees nationwide, we provide fast response and 24-hour technical support from a network of nine branches to customers throughout the whole of the UK.

Star prides itself on being unique within the industry by putting customers first. This is why all Star branches, including the Aberdeen branch, are not just outposts of the head office. They are almost autonomous, and supported locally by a multi-disciplined team of sales, technical and administrative personnel. Business support systems and processes are standardised throughout the company and deploy the latest technology.

This professional local support is complemented by our complete range of services – from design through to commissioning and maintenance of cooling solutions which are proven to reduce energy consumption, increase efficiency and drive down lifecycle operating costs.

Many of our North East of Scotland customers require rapid support when a refrigeration/production related problem arises. At all times we endeavour to provide onsite support within 2 hours of notification by employing skilled engineers from within the immediate geographical area.

Star Refrigeration promotes youth employment through its apprenticeship scheme and has been recognised as one of the top "100 Best Companies to work for" by The Sunday Times.



Customer Benefits

- Dedicated, fully qualified engineering team for the North East area
- Rapid response time, typically within 2 hours
- Aftercare to ensure continuous smooth operation
- Experienced management and engineer teams readily available 24/7
- Highest standard of Health & Safety with continuous improvement
- Mutually beneficial partnership: Maintenance Contracts are delivered to time, cost, quality standards and with minimum disruption of services
- Design and consultancy teams available for customer's new projects and energy initiatives
- Corporate level support for UK wide customer sites
- Security from working with a company recognised by industry as a benchmark in technology and innovation
- Continuous creation of employment & apprenticeship opportunities within the local community
- Peace of mind from working with an environmentally conscious, technically reliable and financially sound company

Aberdeen Branch Staff

Regional Manager

Calum McKenzie



Calum has been with Star for over 35 years, and has gained experience in many areas of the company, including projects and sales. In 2007 he moved into the operations side of the business, as Bellshill's Branch Manager. Calum is now Regional Manager Scotland where he looks after both the Bellshill and Aberdeen offices, dealing with finances, customers and staff development.

Service Supervisor

Kevin Fraser



Kevin has been with Star for 23 years. Kevin ensures we deliver our contractual obligations to our customers whilst ensuring compliance with statutory and company procedures. Kevin is available at all times to support our customer's service, maintenance and technical requirements.

Regional Sales Manager

Euan Duncan



Euan joined Star in 2017 and is responsible for providing support to Star's existing and prospective customers across the Scottish region. This support consists of consultation with the customer followed by design and estimation to provide the most effective solution for any potential project. These can range from the repurposing of existing plant to the design supply and installation of new bespoke refrigeration systems.

Service Manager

Graeme Reid



Graeme has been with Star for over 12 years, with a total of 10 years' service management experience. His main role is ensuring the engineers are fully supported to deliver first class service and maintenance work for our customers. The growth of our engineers and its continuing professional development is also a key responsibility for Graeme, with the branch having several young improvers/engineers.

Service Controller

Heather Topp



Heather joined Star in 2016 and provides assistance to the Service Manager. She ensures a swift response to customer's needs whilst maintaining the service and maintenance requirements.

Contracts Manager

Ben McKillop



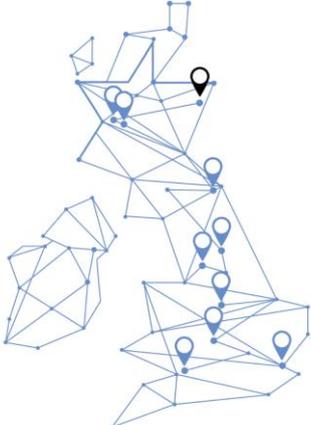
Ben has a wealth of refrigeration experience in many industries spanning 20+years both onshore and offshore in the UK. His career at Star Refrigeration began as a branch service engineer in 2016 and progressed to his current position as contract manager in January 2018. He is based in Aberdeen but responsible for branch contract projects for both Aberdeen and Bellshill branches.

Branch Administrator

Karlah Sinclair



Karlah has been with Star for one year and supports the operations team, looking after 18001 H&S and Spares ordering. She also liaises with customers and suppliers to ensure the smooth running of the office. Karlah also oversees engineer timesheets, expenses and the travel arrangements for all Aberdeen employees.



ABERDEEN •
GLASGOW
BELLSHILL
NEWCASTLE
LEEDS
MANCHESTER
DERBY
OXFORD
LONDON
BRISTOL

Aberdeen Branch, Unit 5 Wellheads Crescent Wellheads Industrial Estate Dyce
Aberdeen AB21 7GA
Tel: 01224 723301 Fax: 01224 723331
Website: www.star-ref.co.uk Email: star.aberdeen@star-ref.co.uk

Star Refrigeration Ltd - Registered in Scotland No. 48005
Registered Office: Thornliebank Industrial Estate, Glasgow G46 8JW