



# Star Refrigeration Ltd Leeds Branch

We are in business to secure a better future by using the best people, systems and technology to deliver quality temperature solutions.



## Your Local Branch for All Your Refrigeration Needs

**Star Refrigeration - Leeds branch has been established in the North East for over 20 years.**

Star Refrigeration is the largest independent industrial refrigeration engineering company in the UK, established in Glasgow in 1970. With over 250 employees nationwide, we provide fast response and 24-hour technical support from a network of nine branches to customers throughout the whole of the UK.

Star prides itself on being unique within the industry by putting customers first. This is why all Star branches, including the Leeds branch, are not just outposts of the head office. They are almost autonomous, and supported locally by a multi-disciplined team of sales, technical and administrative personnel. Business support systems and processes are standardised throughout the company and deploy the latest technology.

This professional local support is complemented by our complete range of services – from design through to commissioning and maintenance of cooling solutions which are proven to reduce energy consumption, increase efficiency and drive down lifecycle operating costs.

Many of our North East of England customers require rapid support when a refrigeration/production related problem arises. At all times we endeavour to provide onsite support within 2 hours of notification by employing skilled engineers from within the immediate geographical area.

Star Refrigeration promotes youth employment through its apprenticeship scheme and has been recognised as one of the top "100 Best Companies to work for" by The Sunday Times.



## Customer Benefits

- Dedicated, fully qualified engineering team for the North East area
- Rapid response time, typically within 2 hours
- Aftercare to ensure continuous smooth operation
- Experienced management and engineer teams readily available 24/7
- Highest standard of Health & Safety with continuous improvement
- Mutually beneficial partnership: Maintenance Contracts are delivered to time, cost, quality standards and with minimum disruption of services
- Design and consultancy teams available for customer's new projects and energy initiatives
- Corporate level support for UK wide customer sites
- Security from working with a company recognised by industry as a benchmark in technology and innovation
- Continuous creation of employment & apprenticeship opportunities within the local community
- Peace of mind from working with an environmentally conscious, technically reliable and financially sound company

# Leeds Branch Staff

Regional Manager North

**Jeff Gurnett**



Jeff joined Star in 2008 as Leeds Branch Manager. He then worked his way up to operations management before reaching his current position as Regional Manager. In his current role, Jeff is responsible for the Manchester, Newcastle and Leeds branches. With 34 years in refrigeration, Jeff brings a wealth of experience to his role.

Service Manager

**Chris Rand**



Chris joined Star in 2004 as an engineer and progressed to the role of Service Manager in 2009. Chris is responsible for the day to day operation of the branch, its employees, and customer site activities in the Yorkshire/Humberside area. Chris' experience in the refrigeration industry ensures that both our customers and work colleagues receive the highest level of technical and commercial support at all times.

Maintenance Manager

**Kevin Fisher**



Kevin joined Star in 2013 as Maintenance Manager. Prior to working at Star, Kevin spent 26 years in the Royal Navy as a marine engineer. Kevin then moved on to a large facilities management company, where he joined as a Senior Technician before progressing to Commercial Supervisor.

Service Supervisor

**Matthew Roberts**



Matthew joined Star in May 2008 as an apprentice engineer. He qualified as a refrigeration engineer 4 years later. He was promoted to service supervisor in 2017 and is responsible for quoting and planning service work and providing assistance to the field engineers.

Service Controller

**Denise Russell**



Denise joined Star in 2005 and provides admin support to the Branch Operations team. Denise is responsible for all admin duties, from invoicing, ordering of materials for upcoming works, client invoice and contract queries, to being the point of contact for our clients requiring call outs, spares ordering and arranging service works.

Branch Administrators

**Jayne Ellis & Kelly Stennings**



Jayne and Grace are the Maintenance Administrators, providing admin support to the Maintenance Manager. Among the many tasks they undertake are the processing of contract renewals, scheduling of maintenance visits, customer invoicing and preparation of customer meeting minutes.

Regional Sales Manager

**Alex Henderson**



Alex joined Star in 2005 as Technical Sales Engineer for Leeds Branch and before that worked for a smaller, local refrigeration business specialising in food factory refrigeration. Since joining Star Alex has held numerous roles within the Sales Team but is currently responsible for Food Market sales within the northern region as well as some national client accounts.

**SAFE CONTRACTOR APPROVED**

**REGISTERED QUALITY ASSURANCE**

**INVESTOR IN PEOPLE**

**ABERDEEN  
GLASGOW  
BELLSHILL  
NEWCASTLE  
LEEDS •  
MANCHESTER  
DERBY  
OXFORD  
LONDON  
BRISTOL**

Astley Lane Industrial Estate, Swillington Leeds, LS26 8XT  
Tel: 01132 320000 Fax: 01132 871771  
Website: [www.star-ref.co.uk](http://www.star-ref.co.uk) Email: [star.leeds@star-ref.co.uk](mailto:star.leeds@star-ref.co.uk)

Star Refrigeration Ltd - Registered in Scotland No. 48005  
Registered Office: Thornliebank Industrial Estate, Glasgow G46 8JW