



Star Refrigeration Ltd Derby Branch

We are in business to secure a better future by using the best people, systems and technology to deliver quality temperature solutions.

Your Local Branch for All Your Refrigeration Needs

Star Refrigeration - Derby branch has been established in Central England for over 37 years.

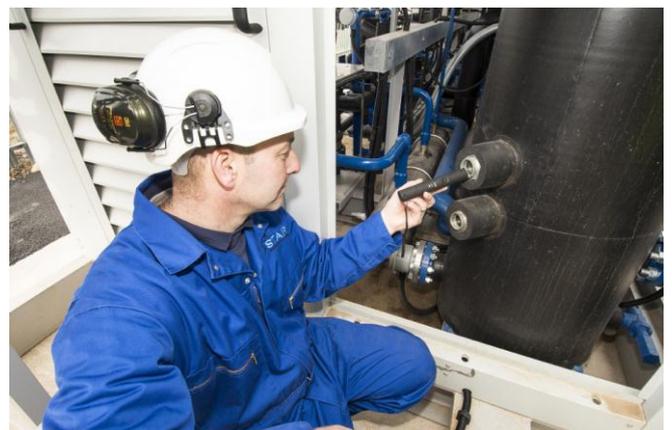
Star Refrigeration is the largest independent industrial refrigeration engineering company in the UK, established in Glasgow in 1970. With over 250 employees nationwide, we provide fast response and 24-hour technical support from a network of nine branches to customers throughout the whole of the UK.

Star prides itself on being unique within the industry by putting customers first. This is why all Star Branches, including the Derby Branch, are not just outposts of the head office. They are almost autonomous, and supported locally by a multi-disciplined team of sales, technical and administrative personnel. Business support systems and processes are standardised throughout the company and deploy the latest technology.

This professional local support is complemented by our complete range of services – from design through to commissioning and maintenance of cooling solutions which are proven to reduce energy consumption, increase efficiency and drive down lifecycle operating costs.

Many of our midlands customers require rapid support when a Refrigeration/Production related problem arises. At all times we endeavour to provide onsite support within 2 hours of notification for the immediate area by employing skilled engineers from within the immediate geographical area.

Star Refrigeration promotes youth employment through its apprenticeship scheme and has been recognised as one of the top "100 Best Companies to work for" by The Sunday Times.



Customer Benefits

- Dedicated, fully qualified engineering team for the Midlands area
- Rapid response time, typically within 2 hours
- Aftercare to ensure continuous smooth operation
- Experienced management and engineer teams readily available 24/7
- Highest standard of Health & Safety with continuous improvement
- Mutually beneficial partnership: Maintenance Contracts are delivered to time, cost, quality standards and with minimum disruption to services
- Design and consultancy teams available for customer's new projects & energy initiatives
- Corporate level support for UK wide customer sites
- Security from working with a company recognised by industry as a benchmark in technology and innovation
- Continuous creation of employment & apprenticeship opportunities within the local community
- Peace of mind from working with an environmentally conscious, technically reliable and financially sound company

Derby Branch Staff

Regional Manager

Patrick Draper



Patrick joined Star in 1994, working initially from Norwich as an engineer before moving to Derby as a project engineer. He was then responsible for co-ordinating the manufacturing, design and installs of large and fast-track contracts including prestigious city centre dual ice-rinks and several large distribution centre refits. In 2008 he took over the management of the Derby branch and now assumes responsibility for the team of administrators and engineers, delivering quality service, maintenance and small works to the Midlands region.

Regional Compliance Manager

Peter O'Sullivan



Peter joined Star in 1992 and has worked in a variety of roles within the Derby branch, including service engineer. Peter's current role of Compliance Manager sees him monitor, measure and report on compliance with Star's policies and procedures and all QHSE legislation applicable to work undertaken in the region. Peter also provides training support for engineers and apprentices and audits/updates site based documentation. He also assists in the production of H&S documentation for major works to identify improvement opportunities in working practices and documentation.

Branch Administrators

Charlotte Millet & Debra Cocking



Charlotte and Debbie are responsible for all aspects of branch administration and maintenance contracts and provide support to the Service and Maintenance Managers. Their duties include processing contract renewals, scheduling maintenance visits, invoicing and checking engineers labour utilisation.

Service Manager

Dean Thompson



Dean has been with Star Refrigeration since 1997. He began his refrigeration career as an apprentice engineer and has worked his way up through the engineering grades, being involved in service/maintenance and installation and commissioning. Dean's key role within the Derby branch is to plan, organise and arrange branch contract work, which he undertakes with minimal disruption to the client. Dean works with a team of 14 engineers, including trainees and apprentices. Dean has an extensive knowledge of refrigeration systems and exceptional fault finding skills.

Service Supervisor

Paul Newton



Paul joined Star as an apprentice in 2001 and quickly gained prowess in fault finding and making improvements to plant running conditions – often saving our customers' money in operating costs, and preventing faults before they occur. Paul is now the Service Supervisor for the Derby Branch; using his technical know-how to assist the engineering team in minimising customers' downtime, and helping ensure a consistently high-standard of work across all of our sites.

Maintenance Manager

Carl Baxter



Carl joined Star in 2006 as an engineer and rose through the ranks to become Maintenance Manager. His broad knowledge of refrigeration plant makes Carl ideally placed to manage and assess customer equipment, including producing and managing 5-year forecasts for key components; and implement bespoke maintenance packages for all varieties of industrial refrigeration plant. Being at the forefront of energy initiatives, Carl can prescribe cost-viable solutions for our customers.

Service Controller

David Ghadami



David has been with Star Refrigeration now for 2 years and is at the frontline of the operations engineering team at Derby. He is the first point of call for customers and can quickly adapt our engineering resources to ensure a swift response when required, whilst also ensuring our customer's service and maintenance requirements are fulfilled. His background is in the organising and control of multiple engineers.

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