



# Star Refrigeration Ltd London Branch

We are in business to secure a better future by using the best people, systems and technology to deliver quality temperature solutions.

24/7



## Your Local Branch for All Your Refrigeration Needs

**Star Refrigeration - London branch has been established in the South East for over 20 years.**

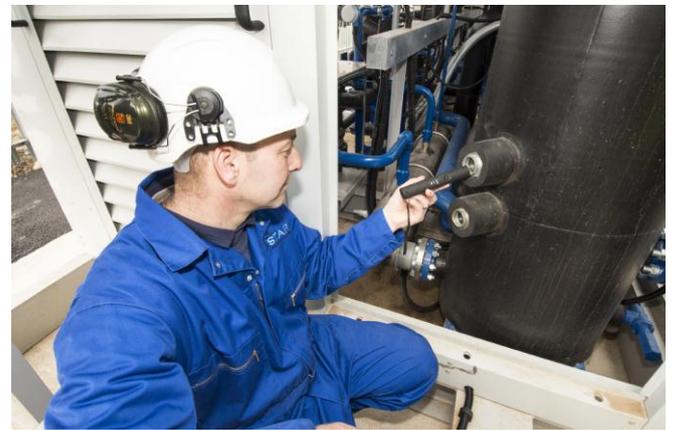
Star Refrigeration is the largest independent industrial refrigeration engineering company in the UK, established in Glasgow in 1970. With over 250 employees nationwide, we provide fast response and 24-hour technical support from a network of nine branches to customers throughout the whole of the UK.

Star prides itself on being unique within the industry by putting customers first. This is why all Star branches, including the London branch, are not just outposts of the head office. They are almost autonomous, and supported locally by a multi-disciplined team of sales, technical and administrative personnel. Business support systems and processes are standardised throughout the company and deploy the latest technology.

This professional local support is complemented by our complete range of services – from design through to commissioning and maintenance of cooling solutions which are proven to reduce energy consumption, increase efficiency and drive down lifecycle operating costs.

Many of our South East of England customers require rapid support when a refrigeration/production related problem arises. At all times we endeavour to provide onsite support within 2 hours of notification by employing skilled engineers from within the immediate geographical area.

Star Refrigeration promotes youth employment through its apprenticeship scheme and has been recognised as one of the top "100 Best Companies to work for" by The Sunday Times.



## Customer Benefits

- Dedicated, fully qualified engineering team for the South East area
- Rapid response time, typically within 2 hours
- Aftercare to ensure continuous smooth operation
- Experienced management and engineer teams readily available 24/7
- Highest standard of Health & Safety with continuous improvement
- Mutually beneficial partnership: Maintenance Contracts are delivered to time, cost, quality standards and with minimum disruption of services
- Design and consultancy teams available for customer's new projects and energy initiatives
- Corporate level support for UK wide customer sites
- Security from working with a company recognised by industry as a benchmark in technology and innovation
- Continuous creation of employment & apprenticeship opportunities within the local community
- Peace of mind from working with an environmentally conscious, technically reliable and financially sound company

# London Branch Staff

South East Regional Manager

**John Simpson**



John has been with Star since May 2015. Previously, John worked for an industry known OEM chiller manufacturer for 11 years, where he held roles from a Tech Support Engineer to management roles such as Client Services Manager, responsible for managing all chiller business operations, inclusive of contract management, P&L responsibilities to engineering solutions. John is responsible for both branches located within the South East.

Service Controller

**David Moore**



David has been with Star for over 7 years, initially in an operations support role before taking on the Service Coordinator role. David ensures we deliver our contractual obligations to our clients whilst ensuring compliance with statutory and company procedures. David is available at all times to support our customers requiring service, maintenance and technical support.

Service Manager

**Nick Broad**



Nick joined Star Refrigeration in 2017, having worked in the refrigeration Industry for over 30 years, Nick has a wealth of experience within most sectors of the Industry and has managed large teams of engineers country wide. Nick's is responsible for the day to day operation of the branch and the engineering team, including service delivery & customer satisfaction.

Service Supervisor

**Martin Moore**



Martin has been with Star for 7 years. Martin started life at Star as an engineer then progressed to a Field Supervisor before taking on the role of Service Manager. Martin's vast experience in the refrigeration engineering industry ensures that both our customers and work colleagues receive the highest level of technical and commercial support at all times.

Branch Administrators

**Penny Hanchant & Louise Brown**



Penny has been with Star for 7 years and provides admin support to the Branch Operations team. Penny is responsible for all the admin duties, from invoicing to contract renewal. Louise has been with Star since February 2014 and has taken on the role of Branch Secretary. Louise provides admin support for the Branch Administrator. Louise's main tasks include entering engineers' labour utilisation into our system for job completion, and parts ordering and reconciliation.

Regional Sales Manager

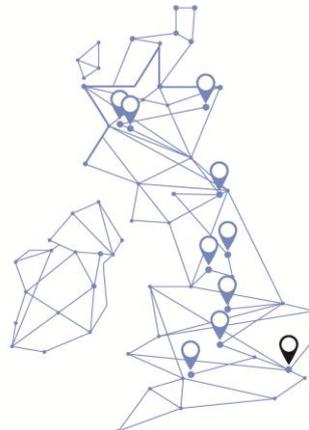
**Aiden Perks**



Aiden joined Star back in 2004 and worked as an engineer for six years. Aiden then moved to our design department where he worked for 4 years designing bespoke refrigeration solutions. Aiden is currently the Regional Sales Manager for the area, providing our customers with new projects and retrofit/upgrade proposals.



INVESTOR IN PEOPLE



ABERDEEN  
GLASGOW  
BELLSHILL  
NEWCASTLE  
LEEDS  
MANCHESTER  
DERBY  
OXFORD  
LONDON •  
BRISTOL

London Branch, A8 Imperial Business Estate, Gravesend, Kent, DA11 0DL

Tel: 01474 568221

04Website: [www.star-ref.co.uk](http://www.star-ref.co.uk) Email: [star.london@star-ref.co.uk](mailto:star.london@star-ref.co.uk)

Star Refrigeration Ltd - Registered in Scotland No. 48005  
Registered Office: Thornliebank Industrial Estate, Glasgow G46 8JW