



Star Refrigeration Ltd Manchester Branch

We are in business to secure a better future by using the best people, systems and technology to deliver quality temperature solutions.

24/7

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Your Local Branch for All Your Refrigeration Needs

**Star Refrigeration - Manchester branch
has been established in the North West
of England for over 45 years.**

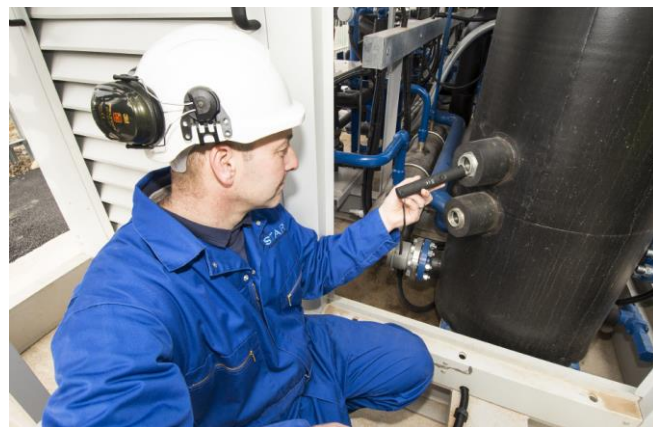
Star Refrigeration is the largest independent industrial refrigeration engineering company in the UK, established in Glasgow in 1970. With over 250 employees nationwide, we provide fast response and 24-hour technical support from a network of nine branches to customers throughout the whole of the UK.

Star prides itself on being unique within the industry by putting customers first. This is why all Star branches, including the Manchester branch, are not just outposts of the head office. They are almost autonomous, and supported locally by a multi-disciplined team of sales, technical and administrative personnel. Business support systems and processes are standardised throughout the company and deploy the latest technology.

This professional local support is complemented by our complete range of services – from design through to commissioning and maintenance of cooling solutions, which are proven to reduce energy consumption, increase efficiency and drive down lifecycle operating costs.

Many of our North West of England customers require rapid support when a refrigeration/production related problem arises. At all times we endeavour to provide onsite support within 2 hours of notification by employing skilled engineers from within the immediate geographical area.

Star Refrigeration promotes youth employment through its apprenticeship scheme and has been recognised as one of the top "100 Best Companies to work for" by The Sunday Times.



Customer Benefits

- Dedicated, fully qualified engineering team for the North West area
- Rapid response time, typically within 2 hours
- Aftercare to ensure continuous smooth operation
- Experienced management and engineer teams readily available 24/7
- Highest standard of Health & Safety with continuous improvement
- Mutually beneficial partnership: Maintenance Contracts are delivered to time, cost, quality standards and with minimum disruption of services
- Design and consultancy teams available for customer's new projects and energy initiatives
- Corporate level support for UK wide customer sites
- Security from working with a company recognised by industry as a benchmark in technology and innovation
- Continuous creation of employment & apprenticeship opportunities within the local community
- Peace of mind from working with an environmentally conscious, technically reliable and financially sound company

Manchester Branch Staff

Regional Manager

Jeff Gurnett



Jeff joined Star in 2008 as Leeds Branch Manager. He then worked his way up to Operations management before reaching his current position as Regional Manager. In his current role, Jeff is responsible for the Manchester, Newcastle and Leeds branches. With 34 years in refrigeration, Jeff brings a wealth of experience to his role.

Service Manager

Phil Brown



Having joined Star as an Apprentice in 1998, Phil has gained a wide range of experience within the business from service & maintenance operations, branch & industrial installation to commissioning and site management. He has now progressed to Service Manager and is responsible for the day to day operations of the branch, engineers and apprentices, providing technical support, development opportunities and instilling good H&S practices.

Maintenance Manager

Eleanor Hague



Ellie began her career in Star in 2011 and during this time has been involved in various aspects of the branch operations, starting as an apprentice, to branch administrator then onto Service Controller. After progressing to Maintenance Manager at Manchester, Ellie is responsible for engineers' labour utilisation, maintenance contract renewals, and is the main point of contact for customers requiring spare parts.

Service Supervisor

Nick Payne



Nick began working at Star as an apprentice in 2013 and several years later in 2017 took up the role of Service Supervisor. Nick ensures that service work is carried out as specified to appropriate quality and safety standards, provide first point of contact for engineers requiring support or guidance, Support customers on site and resolve any issues relating to service provision.

Technical Sales Engineer

Sean Hurley



Sean joined Star in 2017 as a Technical Sales Engineer having started his career as an Apprentice Engineer in 2009. Sean progressed within this role and gained a HNC in Mechanical Engineering. Sean is responsible for providing assistance to the existing customer base as well as developing new business in the North West. His role includes the design and estimation of projects varying from new equipment to the replacement of existing systems.

Branch Administrator

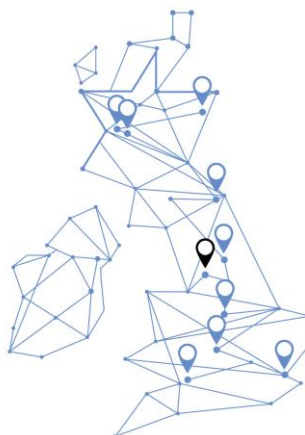
Patrycja Kogut



Patrycja is responsible for the maintenance customer base. She supports the Manchester Operations team and is the first point of contact for our clients. Responsible for invoicing, ordering materials and all aspects of administration within the branch.



INVESTOR IN PEOPLE



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BELLSHILL
NEWCASTLE
LEEDS
MANCHESTER •
DERBY
OXFORD
LONDON
BRISTOL

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