

Glasgow (Head Office)

Aberdeen

Bellshill

Bristol

Derby

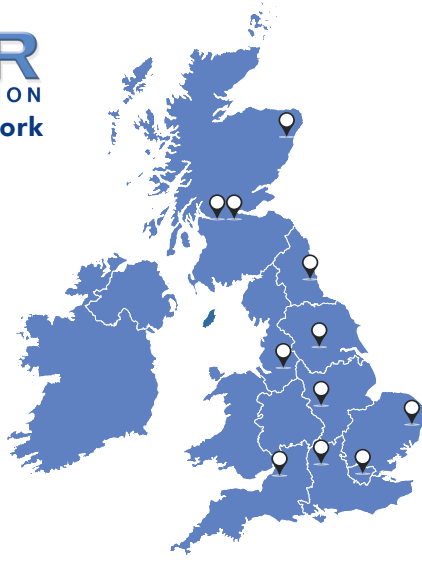
Leeds

London

Manchester

Newcastle

Oxford



Aberdeen Branch


 Staff/21
  Sites/46
  Hours/24
  Score/10/10

Your Local Branch for All Your Refrigeration Needs

Our Aberdeen branch has been established in the North East of Scotland since 1971

Star Refrigeration is the UK's largest industrial refrigeration company and operates as an independent contractor. We employ 400 people and serve over 400 customers throughout an extensive nationwide network of 11 UK locations. With over 100 refrigeration technicians we provide 24-hour technical support to customers operating in a multitude of sectors. Our professional local support is complemented by a complete range of services – from consultancy and design through to commissioning, maintenance, spares, training and data monitoring of industrial cooling/heating solutions.

Star Refrigeration serves as the go-to advisor for UNEP, British Standards Institute, European Committee for Standardisation (CEN), International Standards Organisation (ISO) and ASHRAE amongst others. We can offer the same advisory services to support your business growth.

 *Throughout my five years of being in contact with Star, the level of service they have provided is brilliant. Great attention to detail to find any faults that have arisen and always available to help. A dedicated team who are professional, approachable and very reliable. I know that when we have a Star engineer on site the highest level of work is carried out with customer satisfaction at the heart of their work.*

Martin Smith - Strachans

Call us to schedule a free visit from one of our technical engineers to assess your plant and assist you in achieving more efficient and sustainable operations. Tel: **01224 723301**

Customer Benefits

- Dedicated, fully qualified engineering team for the North East Scotland area
- Rapid response time, typically within 2 hours
- Aftercare to ensure continuous smooth operation
- Experienced management and engineer teams readily available **24/7**
- Highest standard of Health & Safety with continuous improvement
- Mutually beneficial partnership: Maintenance Contracts are delivered to time, cost, quality standards and with minimum disruption of services
- Design and consultancy teams available for customer's new projects and energy initiatives
- Corporate level support for UK wide customer sites
- Security from working with a company recognised by industry as a benchmark in technology and innovation
- Continuous creation of employment & apprenticeship opportunities within the local community
- Peace of mind from working with an environmentally conscious, technically reliable and financially sound company

Aberdeen Branch Staff

Kevin Fraser
Branch Manager



Kevin joined Star in 1994, going on to the roles of Service Supervisor, and then Service Manager, where his main focus was in ensuring the engineers were fully supported to deliver first class service and maintenance work for our customers. He became Branch Manager in 2023, where he brings his skills and experience to running an effective team and developing and maintaining strong relationships with our customers.

Alec Reid
Maintenance/Contracts Manager



Alec started with Star in 2019, and as the Maintenance and Contracts Manager oversees the renewal of existing customers and ensures the maintenance is completed as expected on site. Looking after the administrative side of the branch contracts, he liaises with sub-contractors and site managers to ensure timely and correct installation of equipment. Additionally he assists the engineers with any technical support they require.

Owen Tocher
Service Supervisor



As Service Supervisor, Owen ensures we deliver our contractual obligations to our customers whilst ensuring compliance with statutory and company procedures. This includes providing technical support, overseeing H&S documentation, holding training sessions for engineers and being available to support our customers' service, maintenance and technical requirements.

Leigh Killah
Service Controller



Leigh joined Star in 2022 and her role is to assist the Service Manager in the day-to-day running of the branch. This ensures a swift response to customers' needs whilst maintaining service and maintenance requirements.

Josh Collins
Technical Sales



Josh joined Star in 2023 as a Technical Sales Engineer having started his career as an Apprentice Refrigeration Engineer in 2015. During Josh's career he has worked across a number of key business sectors within the UK, with roles from service and maintenance to installation and commissioning. Josh is responsible for providing assistance to the existing customer base as well as developing new business in the Scotland region. His role includes the design and estimation of projects varying from new equipment to the replacement of existing systems.

Stuart Webb
Sales Manager



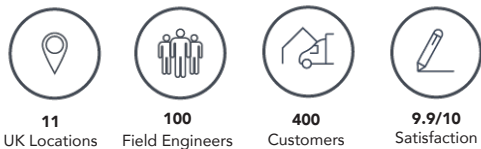
Stuart is responsible for providing support to Star's existing and prospective customers across the Scottish region. This support typically consists of collaborative customer consultation followed by concept design and estimation to provide the most effective solution for any potential project.



Aberdeen Branch

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The **Smart** Road to
NET ZERO

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